



RMA No.

RETURN MERCHANDISE AUTHORIZATION ACCESSORIES

Sales Rep.

Fax this completed form to (818) 988-4303 | For questions – call (866) 449-7979

Please review the Terms and Conditions attached before completing this form

Date

Return product is for (please X one): Credit Replacement

Company

Customer Number

Contact

Telephone No.

Fax No.

E-Mail

Address

City

State

Zip

Indicate below the quantity being returned (Qty) and the Part Number or Product Description. Each line item must also have one of the reasons checked (Defective, Stock Balance, or Order Error).

ITEM RETURN SECTION			RETURN REASON		
Line	Qty	Part Number <i>(OEM Returns are Not Accepted. Contact Manufacturer.)</i>	Defective	Stock Balance	Order Error
1			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Approved By: _____ Date: _____

Comments: _____

Return Product To:
Paramount Products Group
Attn: RMA Dept.
RMA No. _____
14350 Arminta Street
Panorama City, CA 91402

Returns and Exchange Policy

All returns and exchanges require a RMA (Return Merchandise Authorization) Number prior to sending back to Paramount Products Group (PPG). To obtain this number, complete the RMA form and fax to (818) 988-4303. Incorrect and/or incomplete forms will delay your request. A RMA Number will be issued to you either by fax or phone within 48 hours of receipt. RMA numbers are valid up to **30 days** of issuance.

- The RMA Number must be written on the outside of each box before being shipped.
- Packages returned to PPG without a visible RMA number on the package will be refused.
- Packages returned Freight Collect will be refused.
- Proof of purchase may be requested at PPG's discretion.
- All accessories being returned under warranty will be tested, and if found to have a defect in workmanship, PPG will repair or replace the part at no charge to the customer.
- If returned product is misclassified as defective product and found to be non-defective, a restock fee will be assessed.
- Accessories that have been improperly installed or subject to misuse will not be covered by warranty.
- Returned product not specified on the original RMA request will not be credited and will not be returned to sender.
- Removal of warranty label or the opening of any accessory will void any and all warranties.
- All returns which include Non-PPG products will be discarded.

All **OEM** defective products are not returnable and must be returned directly to the manufacturer. OEM product return requests on stock balancing items will be at the discretion of an authorized PPG manager.

Authorized returns for in-house credit of stock balancing product are subject to a 20% restocking fee, unless an authorized PPG manager approves otherwise. Refunds are not available. *Return policy is subject to change without prior notification.* Please consult your account manager.

Returns should be shipped to:

Paramount Products Group
Attn: Returns Dept.
RMA# _____
14350 Arminata Street
Panorama City, CA 91402

Limited Warranty

Paramount Products Group offers an unconditional (3) year warranty on workmanship of all PPG manufactured accessories. OEM items and accessories by other manufacturers are not covered.